



For company use – intermediary details and stamp

Intermediary company:	Fax number:
	Email address:
Contact name:	Official stamp:
Telephone number:	

Please complete this form in BLOCK CAPITALS.

If **You** are applying for one of **Our Plans** with **Benefits** similar to those of **Your** current policy, **We** may be able to offer **You** a continuous transfer, which means that **We** will not ask for full details about **Your** medical history and cover can continue. For any new **Benefits** the waiting period will apply. Any **Benefits** covered under **Your** previous policy but not covered under **Our Plan** will not be **Eligible** for cover following the transfer. Any endorsements that applied to **Your** existing policy will continue to apply to **Your** new **Plan**.

Please complete this form in BLOCK CAPITALS. You should attach a copy of Your existing certificate of insurance, detailing any endorsements and the **Start Date** of the existing policy.

A deliberate or reckless misrepresentation by **You** may lead to **Us** voiding **Your Plan** with loss of premium. Where **You** make a careless misrepresentation **We** may void **Your Plan** or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case **Us**, in establishing the terms of a contract (**Your Plan**). **You** should ensure that **You** complete **Your** application carefully, accurately and fairly. If **You** are unsure on any matter **You** should contact **Us**.

We advise You to keep a record of all information You supply to Us in connection with this application.

If, after completing **Your** application form and before the latest of either **Our** written acceptance, payment of premium or **Your Start Date** application form and before the information **Your Start Date** application form and before the information **Your** starts of he

Your Start Date, anything occurs which affects the information You provided in this form, such as a change in Your state of health or the state of health of any of Your Dependants or employees, You must tell Us in writing about the change.

We reserve the right to decline or accept Your application or to accept Your application form with special terms.

Please send **Your** completed application form and photograph(s) along with a copy of **Your** government issued identity document to **Us** via **Your** intermediary, or direct to Arabia Insurance Company S.A.L., c/o Now Health International Gulf Third Party Administrators LLC, Unit 3701, Burj Al Salam Building, 3 Sheikh Zayed Rd, PO Box 334337, Dubai, United Arab Emirates.**You** can also scan and email it to MEAQuotes@worldcare.ae.

Section 1: Previous Medical Insurance				
Policy no.:	Date cover expires/expired (dd/mm/yyyy):	/	/	
Name of Insurer:				
Do You intend to continue with the existing insurance?			Yes 🗆	No 🗆

Section 2: Name of Planholder	
First name(s):	Family name:
What do You like to be called?	

(If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will address all correspondence to You in this way.)



Section 3: Planholder details								
Address:								
Email address:				Preferred telephone nu (including country code):	mber			
Is this Your	Mobile 🗆	Home 🗆	Work	If You would like SMS notification please tell us Your mobile numb				
Gender:	Male 🗆 I	Female 🗆		Date of birth (dd/mm/y	ууу):	/	/	
Marital status:	Married 🗆 Ur	nmarried 🗆		Country of Residence	:			
Residential region: (e.g. Umm Suqeim First)				Nationality:				
Passport number:		U	ID (Visa) number:		File number (Visa):		
Emirates ID number: (000-0000-0000000-0)				Emirate of Visa issuance	e:			
Height (cm/ft):				Weight (kg/lbs):				
Occupation:				Occupation industry:				
Work region: (e.g. Oud Metha)								
Monthly salary:	< 4,000 AED	4000	< 12,000 AED 🛛	> 12,000 AED	Unsalaried 🗆			
Commission based salary	∕: Yes □	No 🗆						
Are You or any intended member of this policy, or any family member or close associate a politically exposed person? Yes \Box No \Box								

Are **You** or any intended member of this policy, or any family member or close associate a politically exposed person? Yes No (If yes please provide further details)

Section 4: Spouse and Dependant details

Spouse details								
First name(s):				Family name:				
What does he/she like to be called?								
Email address:				Phone number:				
Gender:	Male 🗆	Female		Date of birth (dd/mm/y	ууу): /	/		
Marital status:	Married 🗆	Unmarri	ed 🗆	Country of Residence	:			
Residential region: (e.g. Umm Suqeim First)				Nationality:				
Passport number:			UID (Visa) number:		File number (Vi	sa):		
Emirates ID number: (000-0000-0000000-0)				Emirate of Visa issuanc	e:			
Height (cm/ft):				Weight (kg/lbs):				
Occupation:				Occupation industry:				
Work region: (e.g. Oud Metha)								
Monthly salary:	< 4,000 AED [1000 < 12,000 AED □	> 12,000 AED	Unsalaried 🗆			
Commission based salary	y: Yes 🗆	No						
Are You or any intended	I member of this	policy, or	any family member or close	e associate a politically exp	posed person?	Yes 🗆	No 🗆	

Are **You** or any intended member of this policy, or any family member or close associate a politically exposed person? Yes \Box No \Box (If yes please provide further details)

Dependant details	Dependant 1	Dependant 2	Dependant 3	Dependant 4
First name(s):				
Family name:				
What do they like to be called?				
Email address:				
Phone number:				
Gender:	Male 🗆 🛛 Female 🗆			
Date of birth (dd/mm/yyyy):	/ /	/ /	/ /	/ /
Marital status:	Married 🗆 Unmarried 🗆			
Country of Residence:				
Residential region: (e.g. Umm Suqeim First)				
Nationality:				
Passport number:				
UID (Visa) number:				
File number (Visa):				
Emirates ID number: (000-0000-0000000-0)				
Emirate of Visa issuance:				
Height (cm/ft):				
Weight (kg/lbs):				
Relationship to Planholder :				
Occupation (ages 16+):				
Occupation industry:				
Work region: (e.g. Oud Metha)				
Monthly salary:	< 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried	< 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried	< 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried	< 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried
Commission based:	Yes 🗌 No 🗆	Yes 🗌 No 🗆	Yes 🗌 No 🗆	Yes 🗆 No 🗆

Section 5: Start Date

Date on which **You** wish **Your Plan** to start (dd/mm/yyyy):

Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium. **You** can apply for cover to start at a future date within 60 days of completion of this application form.

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Section 6: Our environmental policy – Your document delivery settings

• You can use Your secure online portfolio to view and download Plan documents, including Your Certificate of Insurance

- You can use Your secure online portfolio to download Your virtual membership card
- Add Your membership card to Your smartphone wallet

Section 7: Plan options

For detailed information about the **Plan** choices available, please refer to WorldCare **Benefit Schedule**. The currency **You** pay **Your** premium in is chosen for **You** by **Your Country of Residence** and the **Plan Deductible** will also be denominated in this currency. Please indicate **Your Plan** choice, **Deductible**, and any additional options.

Choice of **Plan**

Benefit	Essential [#]	Advance	Excel	Apex
Maximum annual limit	USD 3m	USD 3.5m	USD 4m	N/A
In-Patient and Day-Patient care				N/A
Organ Transplant	•			N/A
Cancer Treatment				N/A
Acute Medical Conditions during Pregnancy and childbirth	•			N/A
Evacuation and Repatriation				N/A
Day-Patient or Out-Patient surgery	•			N/A
Out-Patient Medical Practitioner fees				N/A
Rehabilitation	•			N/A
Congenital cover				N/A
Chronic Condition cover	•			N/A
Routine and complex dental Treatment				N/A
Routine maternity cover	•			N/A
Please choose				N/A

WorldCare Essential is not available to Insured Persons with residence visas in the Emirates of Dubai or Abu Dhabi.

Full refund
Not covered
Limited cover

Plan Deductibleø

If You would like to change from the Standard Deductible to one of the other options, please tick the appropriate box. Please note that the Plan Deductible applies to In-Patient and Day-Patient Treatment is per Insured Person, per Period of Cover.

If You choose an Optional Deductible, on WorldCare Advance, WorldCare Excel or WorldCare Apex, You must also select an Out-Patient Co-Insurance Option or an Out-Patient Per Visit Excess Option. On WorldCare Essential if You choose an optional Deductible USD 1,000, USD 2,500 or USD 5,000 and an Out-Patient Charges Option or Out-Patient Charges – Option 2, You must also select an Out-Patient Co-Insurance Option.

^Ø Annual **Deductibles** are not available to **Insured Persons** with residence visas in the Emirates of Dubai or Abu Dhabi.

	Essential	Advance	Excel	Apex
Standard Deductible	Nil	Nil	Nil	N/A
Optional Deductible				
USD 1,000				N/A
USD 2,500				N/A
USD 5,000				N/A
USD 10,000				N/A
USD 15,000				N/A
Out-Patient Per Visit Excess Option [†]				
USD 25	N/A			N/A
USD 15 [◊]	N/A			N/A

[†] If You choose an optional Deductible, You must also select either a Co-insurance Out-Patient Treatment option or an Out-patient Per Visit Excess option.

Please note that only Out-Patient Per Visit Excess USD 15 is available to Insured Persons with residence visas in the Emirate of Abu Dhabi.

Additional options	Essential	Advance	Excel	Apex
USA elective Treatment – Area 1 rates				N/A
10% Co-Insurance on Out-Patient Treatment	□*			N/A
20% Co-Insurance on Out-Patient Treatment	□*			N/A
Restricted Network**	N/A			N/A
Out-Patient Charges		N/A	N/A	N/A
Out-Patient Charges – Option 2		N/A	N/A	N/A
Out-Patient Charges – Option 3	\square^{∞}	N/A	N/A	N/A
Extended Evacuation and Repatriation Option				N/A
Wellness, optical Benefits and Vaccinations	N/A			N/A
Wellness, optical Benefits and Vaccinations – Option 2	N/A			N/A
Dental Care	□#		Already covered	N/A

▲ Co-Insurance Out-Patient Treatment is not available to Insured Persons with residence visas in the Emirate of Abu Dhabi.

* Please note that on WorldCare Essential a Co-Insurance Out-Patient Treatment Option can only be taken if You select an Out-Patient Charges Option or Out-Patient Charges Option 2.

** For residents of the UAE, the premium can be reduced by a further 10% by choosing the **Restricted Network** Option which excludes cover for **Treatment** received in the American Hospital and associated clinics, the City Hospital, the Welcare Hospital and associated clinics of the Mediclinic Group. Please note that if **You** selected the USD25/USD 15 per visit **Out-Patient Excess** or one of the **Co-insurance Plan** options, these will still apply in the **Restricted Network**. The **Restricted Network** is not available for resident visa holders in the Emirate of Abu Dhabi.

No Out-Patient Co-Insurance Option and Out-Patient Per Visit Excess Option is allowed for WorldCare Essential with Out-Patient Charges – Option 3 as Out-Patient Charges – Option 3 on WorldCare Essential is subject to default USD 25 Out-Patient Per Visit Excess.

[#] Dental Care can only be taken on WorldCare Essential if **You** select an **Out-Patient** Charges or **Out-Patient** Charges – Option 2.

Section 8: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in. Please note that quarterly premiums have a 3% surcharge and monthly premiums have a 5% surcharge.

	Annual	Semi-annual	Quarterly	Monthly
Credit card We accept Visa, MasterCard and American Express. ++ Your card issuer may charge an additional conversion or transaction fee to process this payment.				
Bank transfer (Please make sure You tell Us Your family name in the transfer details and send it to the appropriate bank account below.)		N/A	N/A	N/A

	Bank transfer – USD account			
Bank	Citibank			
Bank account name	Arabia Insurance Company SAL (Dubai Branch)			
Account number	0110555237			
Address	PO Box 749, Oud Metha Road, Dubai, United Arab Emirates			
Swift code	CITIAEAD			
IBAN number	AE490211000000110555237			
For USD bank account	Correspondent Bank: "Citibank N.A., New York, USA. SWIFT: CITIUS33"	For transfer to banks in the UAE:	Code Description	INS Insurance Services

Section 9: Claim reimbursement method

For bank transfer

Please indicate how You would like to receive claim reimbursement payments. Bank transfer is the most secure and quickest method.

Account/payee name:	F	Payment currency:
Name of bank:		
Bank code:	Branch code:	
Branch address & country:		
Bank account currency:	IBAN no:	
Account no:	Routing code:	
Local banking code:	Swift code:	
Any other relevant information:		

Section 10: Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

		Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
10.1	Have You in the last five years ever undergone any Surgical Procedure , been a patient or been treated in a Hospital , clinic, sanatorium, nursing home or other medical institution where You were off work for more than one week, and/or received more than 10 days Treatment ?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗌 No 🗌
10.2	Have You ever been diagnosed with, hospitalised for, received Treatment , tests or investigations for any type of disease, physical impairment, congenital or had signs or symptoms of or hereditary disorder, disability, recurrent illness, currently pregnant, termination of pregnancy, major injury or Medical Condition ?	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗌 No 🗌
10.3	Are You currently taking any kind of medication (other than oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled?	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗆 No 🗆	Yes 🗌 No 🗌	Yes 🗌 No 🗌
	I understand and acknowledge any pregnancy not declared at the time of this application's coverage will be at the sole discretion of						

I understand and acknowledge any pregnancy not declared at the time of this application's coverage will be at the sole discretion of Arabia Insurance Company S.A.L. Arabia Insurance Company S.A.L. has the right to not cover any maternity claims to any undeclared pregnancy. I also acknowledge and understand any pregnancy, which arises within forty calendar days from the date of this application; coverage will also be at the discretion of Arabia Insurance Company S.A.L.

Additional information

If **You** answered 'Yes' to any of questions 10.1 to 10.3, please provide details in the box below. Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment/ Medication received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

Section 11: Doctor's contact details

Medical Practitioner's details

Please give details of Your current usual doctor or the one who is most familiar with Your medical history.

Name:	Telephone number:				
Address:					
Date of last attendance and reason:					

Section 12: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with WorldCare Plan terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** WorldCare **Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Your Body Mass Index being within normal limits.

*As per the Dubai Health Authority circular, We cannot back date cover for Dubai resident visa holders (only in exceptions for new born and this is limited to up to 7 days).

Data Protection

Please ensure that You show the following information to others covered under Your Plan or make them aware of its contents.

We and the Underwriters will deal with all personal information supplied in the strictest confidence as required by the Personal Data Protection Act. We and Your underwriters collect personal information about You and Your Dependents (including health, bank account and occupation) for the purpose of establishing and administering Your Plan. This includes information supplied by You, those family members, medical providers or Your employer (if applicable). Your information may be passed to Now Health group companies administrating Your Plan, Underwriters, Insurers, Reinsurers, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes, including those located outside Your country of residence. Confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted, including those based outside the country of Your residency. In certain circumstances, medical service providers (or others) may be asked to supply further information. Your personal details will not be disclosed to other organizations without Your consent.

You have a right of access to, and correction of, information that we hold about You. Please contact Us if You would like to exercise either of these rights. Some of the information We collect about You may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain Your explicit consent before We process the information. When You provide information about family members, We will take this as confirmation that You have their consent to do so. As the legal holder of the Plan all correspondence about the plan, including claims correspondence, will be sent to the Planholder. If any family member over 18 insured under the Plan does not want this to happen they should apply for their own Plan.

There is a legal requirement, in certain circumstances, to disclose information to law enforcement agencies relating to suspicions of fraudulent claims and other crimes. If required, information will be disclosed to third parties including other insurers for the purposes of prevention or investigation of crime including fraud or otherwise improper claims where there is reasonable suspicion. This may involve adding non-medical information to a database that will be accessible to other insurers and law enforcement agencies. Additionally, the General Medical Council or other relevant regulatory body will be notified about any issue where there is reason to believe a **Medical Practitioner's** fitness to practice may be impaired.

Please contact our Customer Services team or write to us at the address on the back of this form if **You** wish Now Health International group companies to contact **You** via letter, SMS or email with details of other IPMI or related product and services. A list of Now Health group companies, their contact details and **Our** Data Privacy Policy is available at www.now-health.com/privacy

Your health claims information may be shared by Now Health International Group companies to other Insurance Companies or Reinsurance Companies for the purposes of risk management, contract negotiations, research, development and analysis, as well as, to promote other products that may be of interest to You.

Sanctions Limitation and Exclusion

We will not provide cover nor pay claims under this Plan if Our obligations (or the obligations of Our group companies & administrators) under the laws of any relevant jurisdiction including UAE, UK, European Union, the United States of America, United Nations resolutions, trade or economic sanctions or international laws sanctions, prevents or restricts Us from doing so.

We will not provide You with any services or benefits including but not limited to acceptance of premium payments, claim payments and other reimbursements if in doing so, We violate applicable law, regulation, code or court order or are or will be otherwise sanctioned, prevented or restricted.

We may terminate Your Plan if We consider You or Your directors or officers as sanctioned persons, or You conduct an activity which is sanctioned, according to trade or economic laws & regulations.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Section 13: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a WorldCare Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, Definitions, **Benefits** and exclusions of this **Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Plan** terms and conditions make up the contract between **Us** and all form part of the **Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or misleading facts or information for the purpose of defrauding or attempting to defraud Arabia Insurance Company S.A.L. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the Start Date/Entry Date.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide any information which may be required in connection with **Treatment** related to any claim under this **Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read and understood the following from the Members' Handbook:
 - cancellation and termination rights
 - complaints procedures
 - law and jurisdiction of the Plan
 - language of the **Plan** and **Our** service
 - compensation arrangements
 - Now Health International Gulf Third Party Administrators LLC is acting on behalf of Arabia Insurance Company S.A.L. for the purpose of administering Plans.
- I and those to be covered under this Plan acknowledge and agree to our personal data being processed by Arabia Insurance Company S.A.L., its administrator or its
 group companies and those other parties, wherever located, for the purpose of administering my Plan.
- I understand that Arabia Insurance Company S.A.L. cannot be liable and therefore will not pay claims if my Plan is lapsed should Arabia Insurance Company S.A.L. be unable to collect my premium for whatever reason and I do not provide an alternate method of payment within seven days of receiving requests for alternative methods of payment.
- I agree that where medical Treatment is received within the provider network by me or any of my Dependants and, except where previously agreed by Arabia Insurance Company S.A.L., it is determined that the Treatment or Medical Condition is not refundable within the terms and conditions of the Plan, I agree that I am liable to Arabia Insurance Company S.A.L. for all claims settled for such medical Treatment in connection with any non-covered claim.
- I understand and confirm that where I have not repaid funds disbursed in good faith by Arabia Insurance Company S.A.L. in respect of non-covered medical Treatment, valid claims may be offset against outstanding funds due to Arabia Insurance Company S.A.L. and/or my Plan may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Arabia Insurance Company S.A.L. that a claim was fraudulent my Plan may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received, Arabia Insurance Company S.A.L. will only be liable for a proportional share of the total costs.
- I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the WorldCare Plan.

Signature (Insured/main applicant):

Date (dd/mm/yyyy):

/ /

Plans issued in the United Arab Emirates (UAE) are insured by Arabia Insurance Company S.A.L. (registered under UAE Federal Law No (6) of 2007 and regulated by CBUAE) with the Registration No: 20) Registered address: Arabia Insurance, Green Tower, Floor No 8, 9 and 10. P.O. Box 1050 Dubai United Arab Emirates. Plans are administered by Now Health International Gulf Third Party Administrators LLC (regulated by CBUAE with the Registration No: 26). Registered address: 2348 Sky Tower, Al Reem Island, P.O. Box 132168, Abu Dhabi, U.A.E.